



## VICTORIAN CHEMICAL CO. PTY. LTD.

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## QUALITY POLICY

Victorian Chemical Company is a wholly Australian owned family company, of integrity under God, which desires to develop and challenge the individual talents of its employees and to encourage them to contribute, learn, grow and advance, through free and open collaboration and a commitment to continuous improvement.

We at Vicchem desire satisfaction from accomplishments and friendships, balanced personal and professional lives, and to enjoy the rewards of our endeavours.

A primary objective is to continually satisfy the requirements of our customers by;

- the supply of finished goods that conform to agreed specifications,
- the development of new products, including any registrations and certifications required by credentialed bodies,
- advancement in product application technology and
- expansion into new markets for our products and services.

We are committed to fostering safe and healthy workplaces, being environmentally responsible and to deliver excellent value and quality in all aspects of our work. In this way we intend to gain and hold our customer's respect and loyalty, providing profit and security for our company, its employees, stakeholders and the communities we work within.

Achieving our objectives will be facilitated through operation of an effective and user friendly Quality Assurance system, employee engagement and close consultation with our customers. We ascribe great importance to Quality Assurance which includes the continual search for better ways to not only meet, but exceed the requirements of our customers whether they are external to or within Vicchem.

Vicchem's Management recognises that the maintenance of this Quality Assurance system is dependent upon the ongoing review of operational processes, measurement of performance against established goals (KPIs), and training of employees. We will use the framework of measurable indicators as part of our review, analysis and decision making to continually improve our company's operations. At all times, safety and environmental issues must be considered and managed effectively throughout the company. Vicchem is committed to ongoing improvement in the cohesiveness of its organisational structure, position descriptions and how we work together.

Management shall ensure that this Quality Policy is communicated to all employees through initial induction, training and ongoing ISO 9001 reviews and audits.

*Andrew Killick*

Andrew Killick  
Managing Director  
Date: 7<sup>th</sup> October 2016